

affects everyone (locally, regionally globally, etc.) regardless of values and be

The emergency

1. How would you help EnviroTech think about "values"?

Gather values definitions from: existing values (EnviroTech and customer orgs) and/or Montreal Declaration, then prioritize.

Examine scenarios to find points where disagreements may occur; these points are where values statements are most needed.

Flip that Start w/ Envision how you existing EnviroTech vision and try Emergency Chain to work/what what those to break it what to value it can Values identification process provide Statement of Where might Repeat

Stakeholders (direct and indirect) How Emergency Chain works Outcomes Values and hierarchy of Disagreements **Points of contention** values IA as stakeholders IA as experts on information design &

Understanding goals may be impacted by inherent values of individuals. It is important to have an agreed upon IA for the emergency chain to allow for a shared understanding of approach

The statement should be clear and able to be applied in a wide variety of situations.

"Making emergency supplies available to all lives" enables the team to do what they need to while not disregarding local customs. They have a clear directive.

company goal vs individual values values of individuals in company vs mission statement intent vs tradeoffs

2. Would you encourage this organization to have a formal statement of values? If so, how should they decide what to write or not to write in that statement?

Should they have one?

Look at

Montreal

Declaration

Yes, important b/c of the goal they stated

How to decide what to write/not to write in statement

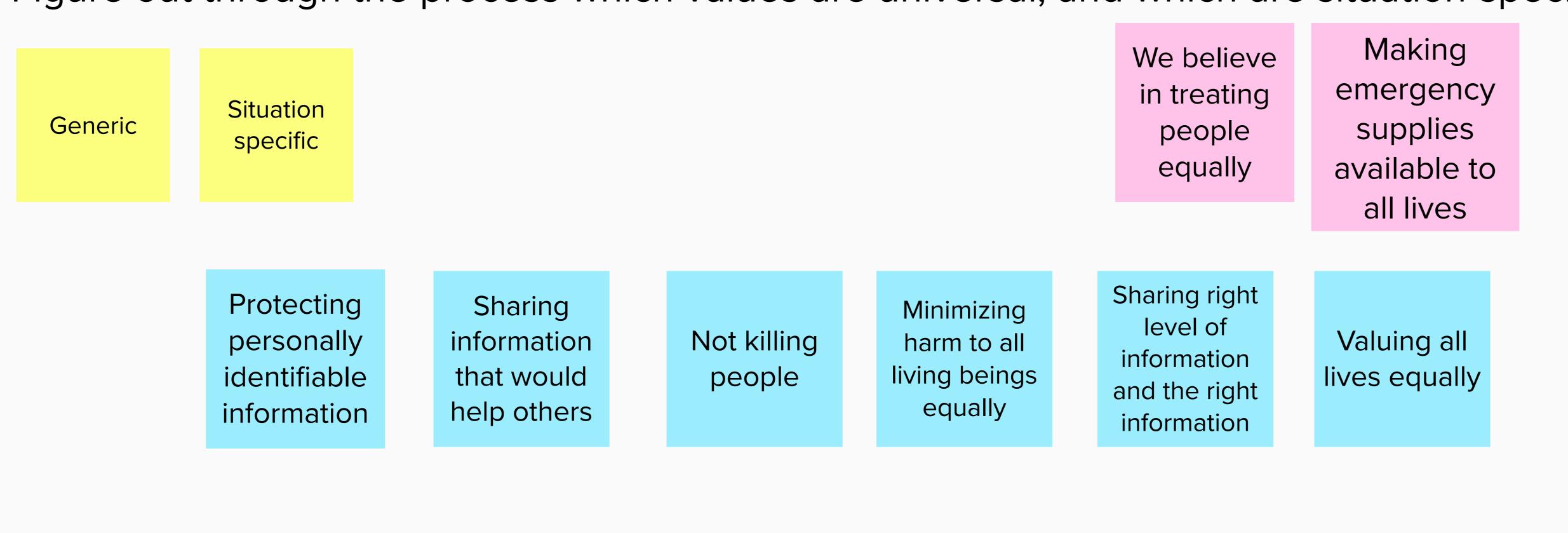
A vision or mission statement

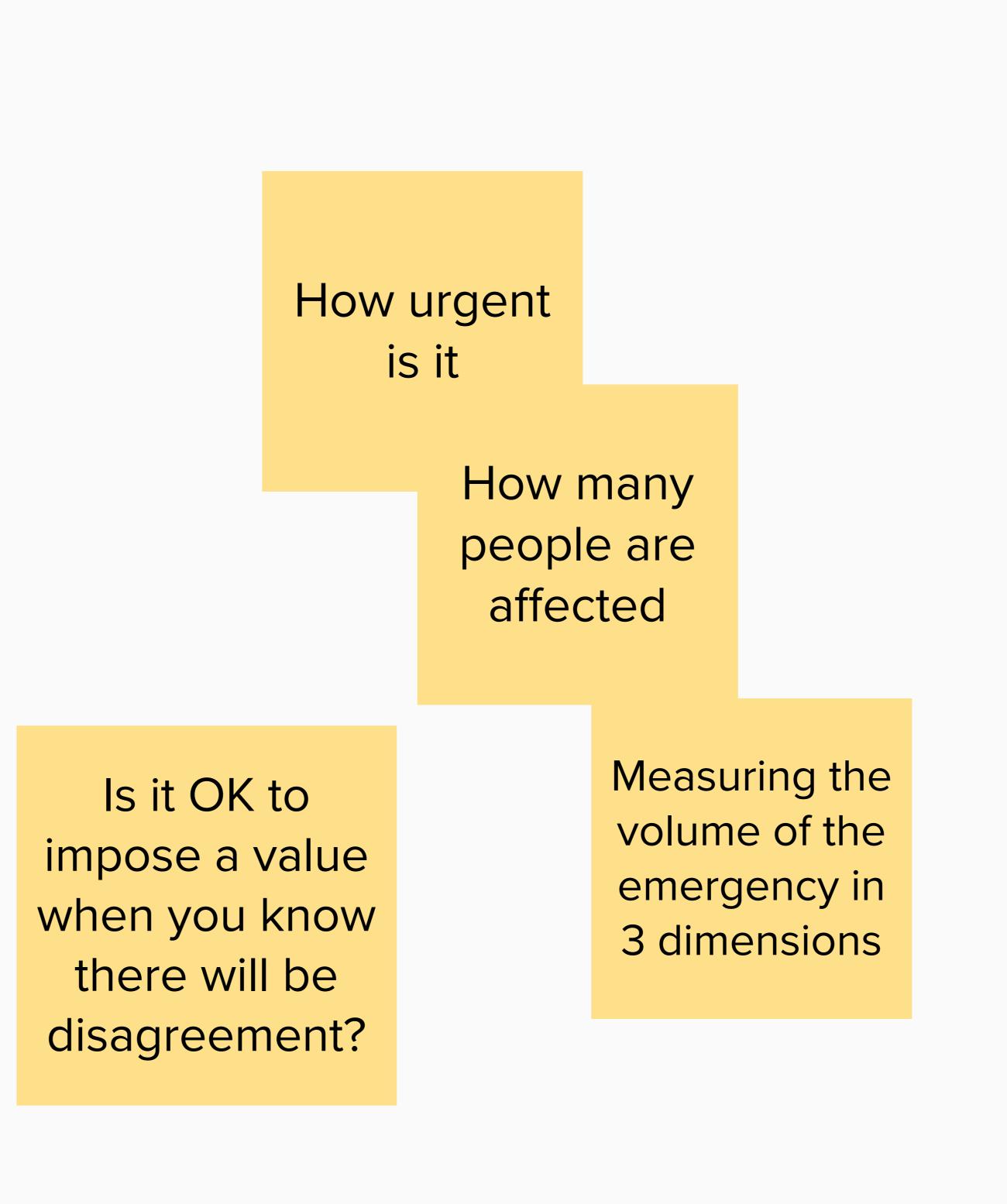
Revise

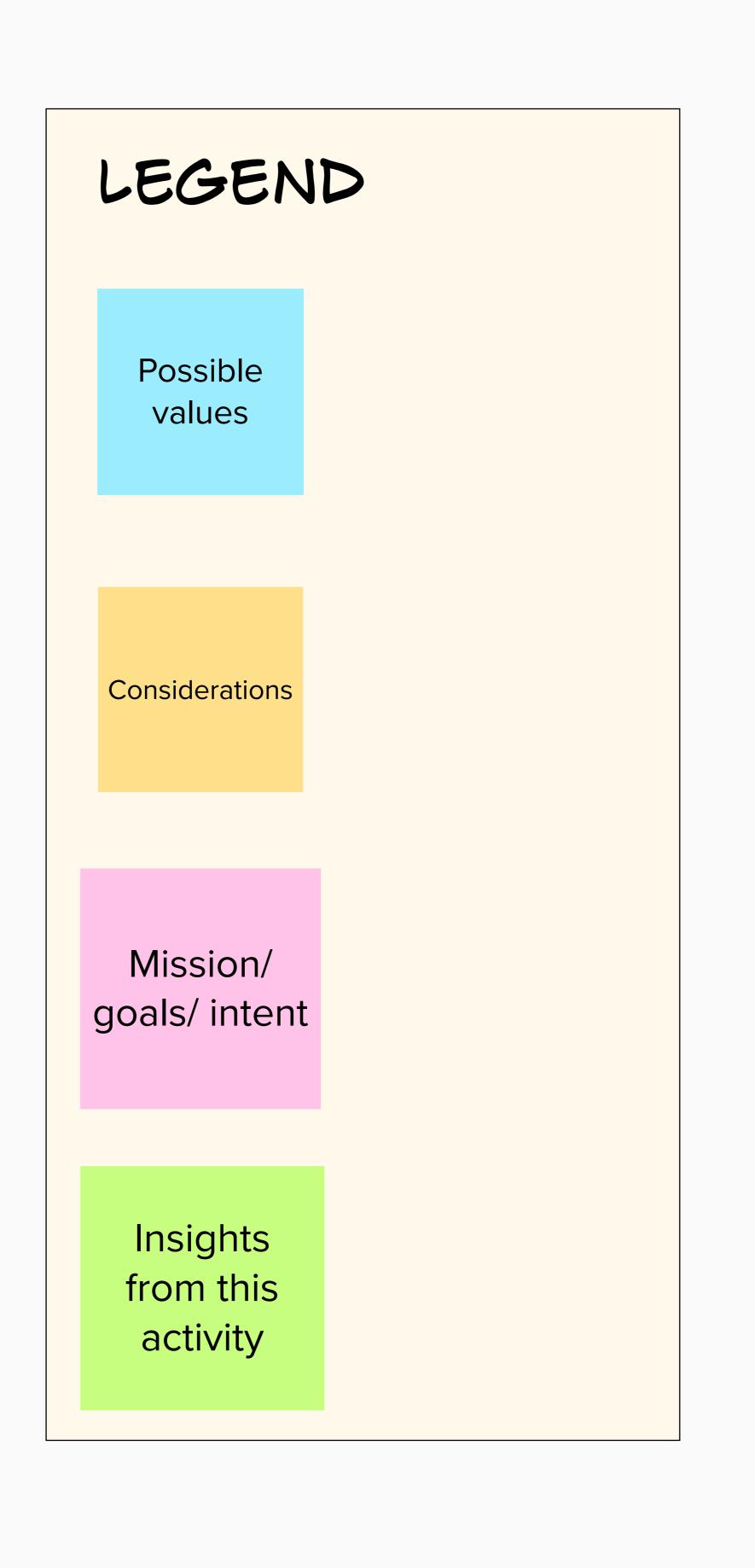
Allowing information to be shared without requiring values to be shared

Urgency - # of people affected - How profoundly does it affect people

Figure out through the process which values are universal, and which are situation-specific







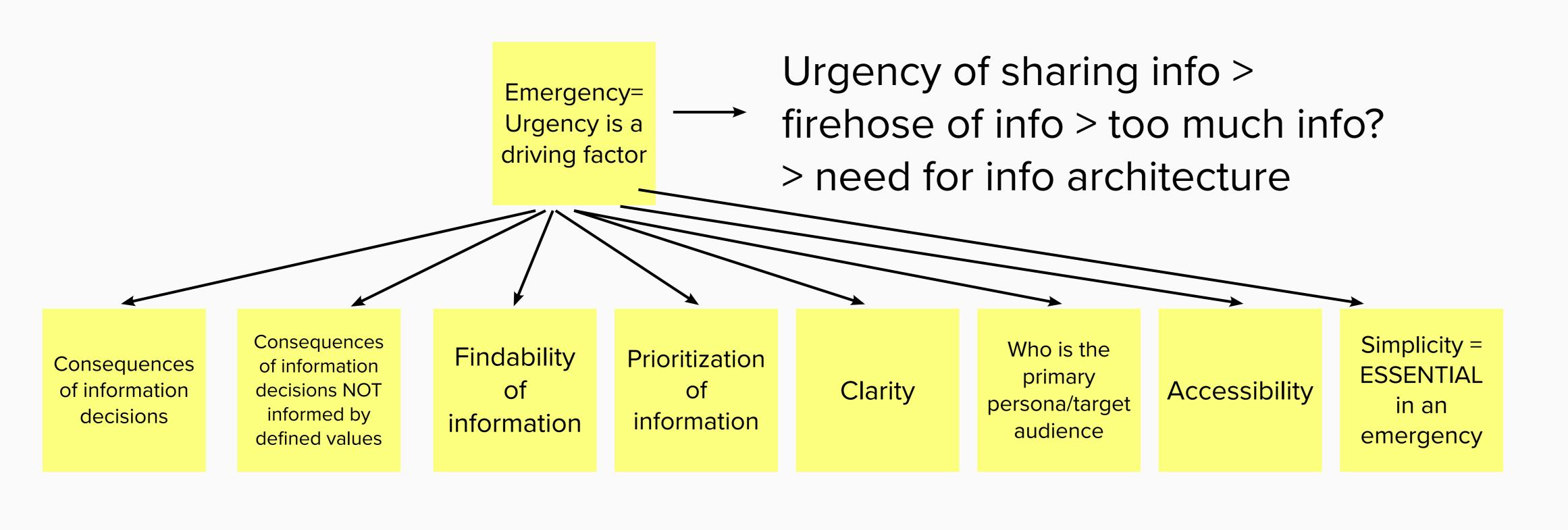
consequences

Creatively framing beliefs, mission, and values is a critical piece of this

Information structures & decisions have consequences for **Emergency Chain's** outcomes and ability to follow through on values. Therefore, information architecture offers needed benefits to the org.

IA's value intersects with what the organization values.

3. How would you explain the importance of information architecture for Emergency Chain, if at all?



Org values that info arch needs to support Info architecture Value OF info arch for) VALUES that become part of org values

There are tons of logistics that need to happen; from budget to alignment and application. It is important to consider and

understand the value that EnvrioTech see's in its values overall

4. What has to happen in order for practitioners with EnviroTech to enact proposed values and/or practice in a value-sensitive way?

